



Alaska Medical Assistance

PO Box 240808
Anchorage, AK 99524-0808
Phone: 907.644.6800
Toll-free: 800.770.5650
<http://medicaidalaska.com>

Remittance Advice (RA) Message

Title: **Revised New Travel Authorization Requirements**

Issue Date: 04/23/2020

Run Length: 8 weeks

Provider Type(s): All

Message: Effective immediately, Medicaid travel must comply with Governor Dunleavy's [Health Mandate 015: Services by Health Care Providers](#). Travel will be authorized based on standard travel criteria: medical necessity, and the recommendation from the receiving provider that the travel needs to occur now and should not be delayed.

All travel authorization requests must include a letter of medical necessity (LOMN). In addition to the standard LOMN criteria, the LOMN must include the following:

- Can the service(s) be provided via telehealth? If no, why not?
- Has the medical provider reviewed the risks of traveling during this time?
- Does the member understand these risks?
- Does the member understand they may be responsible for their own lodging and meals for travel extensions unrelated to the member's medical needs?

Questions? Please contact Provider Inquiry at 907.644.6800, option 1, 1 or toll-free in Alaska at 800.770.5650, option 1, 1, 1.

Superseded by 05/20/2020 RA Message