

Remittance Advice (RA) Message**Title: Revised New Travel Authorization Requirements**

Issue Date: 05/20/2020

Run Length: 8 weeks

Provider Type(s): All

Message: Medical travel must continue to comply with Governor Dunleavy's [Health Mandate 015](#). Travel will be authorized based on standard travel criteria, medical necessity, and the recommendation from the receiving provider that the travel needs to occur now and should not be delayed.

Authorization requests for all non-urgent and routine travel must include a letter of medical necessity (LOMN) in addition to the [standard LOMN criteria](#), the LOMN must include responses to the following:

- Can the service(s) be provided via telehealth? If not, why?
- Has the medical provider reviewed the risks of traveling during this time?
- Does the member understand these risks?
- Does the member understand they may be responsible for their own lodging and meals for travel extensions unrelated to the member's medical needs?

The additional LOMN documentation is not required in the following situations:

- Urgent and emergent emergency healthcare needs
- Inpatient admissions if the admission was prior authorized or approved by the department
- Facility transfers if admission to the new facility was prior authorized or approved by the department
- Facility discharges

Questions? Please contact Provider Inquiry at 907.644.6800, option 1, or toll-free in Alaska at 800.770.5650, option 1, 1, 1.

Superseded by 172020 RA message