



Alaska Medical Assistance

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<http://medicaidalaska.com>

Remittance Advice (RA) Message

Title: **Reminder: Requested Dental Service Authorizations That Will Not Be Used Must Be Cancelled**

Issue Date: 07/02/2020

Run Length: 6 weeks

Provider Type(s): 030, 110

Message: Approved authorizations for requested dental services must be canceled if they will not be used. If partially cancelling an authorization, enter the codes to be cancelled and the authorization number on a *Dental Service Authorization Update Request* form. If cancelling an entire authorization, submit the original approved authorization form with a cancellation statement across the full authorization. Either request must be signed and dated by the requestor. Fax the cancellation request to the Conduent Service Authorization Department at 907.644.9861.

Questions? Please contact Provider Inquiry at 907.644.6800, option 1, 1, or toll-free in Alaska at 800.770.5650, option 1, 1, 1.