

Remittance Advice (RA) Message**Title: Revised New Travel Authorization Requirements**

Issue Date: 05/26/2021

Run Length: 8 weeks

Provider Type(s): All

Message: COVID restrictions have lifted in most locations however, letters of medical necessity are still required for all travel requests. In addition to the standard LOMN criteria, providers must include written documentation of the following along with the request for travel services:

- Can the service(s) be provided via telehealth? If not, why?
- Has the medical provider reviewed the risks of traveling during this time?
- Does the member understand these risks?

Does the member understand they may be responsible for their own lodging and meals for travel extensions unrelated to the member's medical needs? The additional LOMN documentation is not required in the following situations:

- Urgent and emergency healthcare needs
- Inpatient admissions if the admission was prior authorized or approved by the department
- Facility transfers if admission to the new facility was prior authorized or approved by the department
- Facility discharges

Questions? Please contact Provider Inquiry at 907.644.6800, option 1, 1 or toll-free in Alaska at 800.770.5650, option 1, 1, 1.