



Alaska Medical Assistance

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Remittance Advice (RA) Message

Title: Medicaid Eligibility Renewals Remain on Hold

Issue Date: 05/13/2022

Run Length: 6 weeks

Provider Type(s): All

Message: Medicaid eligibility renewals were postponed at the onset of the COVID-19 federal public health emergency (PHE) to increase access to care; the renewal process will continue to be postponed until the PHE expires. The Division of Public Assistance (DPA) will issue notices to Medicaid recipients 45 days prior to the end of the certification period and a second notice will be issued 30 days prior to the end of the certification period. Medicaid recipients cannot renew or recertify their eligibility in advance. If your patient has a question about their Medicaid eligibility or renewal, please refer them to the DPA Virtual Contact Center at 800.478.7778. DPA offices are open for individuals to drop-off and pick-up documents.