



Alaska Medical Assistance

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Remittance Advice (RA) Message

Title: **New Fiscal Agent Contract Announcement**

Issue Date: 10/7/2022

Run Length: 8 weeks

Provider Type(s): All

Message: The Division of Health Care Services (HCS) has signed a contract with Health Management Systems, Inc. (HMS) to provide fiscal agent services for Alaska Medicaid. The Request for Proposal grants a 6-month transition timeline during which HMS will work together with the incumbent vendor, Conduent, to provide a seamless transition for providers and members. This handover is currently underway and is facilitated and supervised by HCS. The anticipated cutover date will be the end of March 2023. Phone and fax numbers currently in-use will not change, nor will the current processes used for provider enrollment/revalidation and claims submission. Conduent will continue to operate and maintain the Medicaid Management Information System (MMIS) itself.

HCS will be hosting upcoming town hall meetings to answer questions and introduce the provider community to HMS staff. Look for future announcements of meeting dates, times, and call-in numbers in your RA messages. See the Department of Health Announcement for more details.