



Alaska Medical Assistance

PO Box 240808
Anchorage, AK 99524-0808
Phone: 907.644.6800
Toll-free: 800.770.5650
<http://medicaidalaska.com>

Remittance Advice (RA) Message

Title: **Presumptive Travel Authorization Process**

Issue Date: 02/27/2023

Run Length: 8 weeks

Provider Type(s): All

Message: Alaska Medicaid is excited to announce that the One and Done Travel Request Program is now evolving into the Presumptive Travel Authorization Process! This new process brings a brand-new approach to processing travel requests! Effective immediately, travel requests will be processed in accordance with this new process which is designed to improve travel requests by:

- Simplifying the overall travel authorization process
- Delivering determinations for travel requests quicker
- Consolidating service authorizations
- Decreasing call center hold times; and
- Removing barriers seen when arranging travel.

Please visit the [Presumptive Travel Authorization Process flyer](#) for more information.

Questions? Please contact Elizabeth LaRue at liz.larue@alaska.gov or 907.334.2183.